

# SMART ENABLE

**CONVENIENT TICKETING IS CRITICAL  
TO A GOOD PASSENGER EXPERIENCE  
- IT'S WHERE THEIR JOURNEY STARTS**

Transport operators and authorities are committed to offering passengers convenient, straightforward ITSO ticketing, and they need ticket and validation equipment suppliers that support this mission.

**ACT's Smart Enable platform makes it easy for suppliers to incorporate ITSO capability into their products - without complex infrastructure changes.**

With options for both real-time and off-line processing, network coverage is no longer a barrier for ITSO retailing, validation or collection.

Smart Enable allows passengers to buy, collect and validate their tickets:



On platform



In store



On mobile



Online



On bus, train, tram, ferry

**ACT**<sup>®</sup>  
a Fujitsu company

*Technology -  
For people, by people.*

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**SMART ENABLE IS A SOPHISTICATED PLATFORM WHICH CONNECTS OUR ITS0-CERTIFIED BACK-OFFICE TO RETAIL AND VALIDATION NETWORKS. IT PROVIDES NEW ITS0 TICKETING AND VALIDATION OPTIONS THROUGH EQUIPMENT SUPPLIERS AND THEIR EXISTING INFRASTRUCTURE.**



**ACT is an established specialist in smart-ticketing solutions, processing over a billion ticketing transactions every year through our cloud-based applications.**

Our Smart Enable platform is fully certified to the ITS0 specification for interoperable smart ticketing in the UK.

Smart Enable gives passengers a far easier way to keep their smart travel card or device loaded with the tickets they need to travel. It connects a wider, more accessible retail and validation network giving passengers an easy way to buy, download and collect tickets close to where they live and work.

Crucially, Smart Enable offers two connection options – one for high connectivity environments and one for ‘in transit’ environments where connectivity is less reliable.

**WHY SMART ENABLE?**

- Provides ITS0 capability for existing ‘in-the-field’ hardware.
- Improves passenger convenience.
- Message grouping facilitates speedy, multiple-message processing.
- Enterprise-class, virtualised infrastructure provides outstanding stability, resilience and 24/7 system availability, supporting zero downtime upgrades.
- Real-time and off-line processing options.
- Supported by UK Technical Support Teams operating 24x7.
- Enables indirect fulfilment (action-listing) and direct fulfilment of any ITS0 product.
- Product and ITS0 shell hot-listing and blocking with no limit on list size.

**SMART ENABLE *REAL TIME* - FOR HIGH CONNECTIVITY ENVIRONMENTS**

- Offers a real-time transaction solution for ITS0 retailing and collection.
- ACT manages ISAMs (ITS0 Secure Access Modules) remotely, which reduces the cost and complexity of in-field ISAM management.
- By locating ISAMs in the cloud, remote from hardware, it allows a wider range of retail, and collection devices to be ITS0 enabled.

**SMART ENABLE *OFF-LINE* - FOR ‘IN TRANSIT’ ENVIRONMENTS**

- Offers off-line ITS0 retailing, validation and collection capability, so doesn’t require constant network connectivity.
- By embedding the ISAM in the hardware, data processing can be carried out in batches when network connectivity is available.
- Enables speedy on vehicle and on platform ticket validation through validation devices.